

MLT Vacations adds features to its travel agent booking portal

New tools enable travel agents to better serve clients

ATLANTA (Feb. 28, 2014) – New client service tools and a new seating option are some of the updated features of WorldAgent Direct announced today by MLT Vacations, a leading U.S. provider of quality, customizable vacation packages.

“We are always working to ensure doing business with us is as easy as possible,” said MLT Vacations President John Caldwell. “These WorldAgent Direct enhancements are based on feedback from our travel agent partners and help to streamline the booking process, enabling them to provide more choices and better service for their clients.”

Schedule-change emails

When booking with Delta Vacations, in partnership with Air France Holidays and Alitalia Vacations, or through Aeromexico Vacations, travel agents will now receive notifications when there is a change to a client’s scheduled air service. The updated flight information is sent via email and highlights both the old and new flight schedules. The schedule-change emails are formatted to be easily forwarded to clients to advise them of schedule changes.

Basic Economy seating now available on Delta Vacations

A new seating option on Delta Air Lines is now available with Delta Vacations. Available through WorldAgent Direct, Basic Economy seating gives travel agents additional choices on low fares for their clients’ vacation packages. When available for booking, a Basic Economy seating option will be highlighted on a travel agent’s search page. Travel agents earn full commission when Basic Economy seating is purchased as part of a vacation package.

New seat map on WorldAgent Direct

To help travel agents better meet their clients’ needs, interactive seat maps are now available when booking Delta Vacations, Air France Holidays or Alitalia Vacations packages through WorldAgent Direct. The interactive maps replace static maps. They provide better insight into seating availability and allow travel agents to more easily and accurately select seats for their clients.

Multi-destination best-price shopping option

Travel agents booking Delta Vacations, in partnership with Air France Holidays and Alitalia Vacations, or through Aeromexico Vacations, now have the option to search WorldAgent Direct for flights by best price for multi-destination packages. With this enhancement, travel agents now have the option to search multi-destination vacation packages either by using best fare or by departure time for scheduled air service. The best-price option also allows travel agents to search for different classes of service, and to filter by one-stop or nonstop flights.

For more information, travel agents can visit www.worldagentdirect.com or call 1-866-574-7102.

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About MLT Vacations - MLT Vacations, a wholly-owned subsidiary of Delta Air Lines (NYSE: DAL), is one of the largest providers of vacation packages in the United States. The company manages brands including Delta Vacations, in partnership with Air France Holidays and Alitalia Vacations, and Aeromexico Vacations. MLT Vacations offers its customers convenient one-stop shopping for quality, tailored vacation packages that are competitively-priced and combine Delta Air Lines and its strategic partners’ flights with stays at more than 4,000 hotels and resorts worldwide, and a broad selection of sightseeing excursions and activities. For travel agents wishing to access the full scope of MLT Vacations product offerings, please visit www.worldagentdirect.com.