

FOR IMMEDIATE RELEASE

MLT Vacations celebrates 2013 Quality Assurance winners*Top partners recognized for exemplary customer service*

MINNEAPOLIS, MN (September 30, 2013) – MLT Vacations, a leading provider of vacation packages in the U.S., recently announced the winners of its 2013 Quality Assurance Awards during a ceremony held at the company's annual travel agent educational program, MLT University.

"These companies represent the best of the best," said MLT Vacations President John Caldwell during the event. "Their commitment to delivering exemplary service and their passion for hospitality help ensure our mutual customers have the best possible vacation experience, and that they come back year after year."

New for 2013, destination management companies and rental car companies have been added to the awards program.

"The Quality Assurance Award is an annual recognition of our partners' quality and consistent levels of performance," said Elizabeth Moriarty, MLT Vacations vice president of product development. "In 2013, the program recognizes qualifying companies in Mexico, the Caribbean, Latin America, Europe and the U.S."

The Quality Assurance Awards are earned by MLT Vacations' partners that achieve a 99 percent customer satisfaction index, and 99 percent product delivery performance. For the 2013 award, data was gathered from more than a million of customers who travelled through one of MLT Vacations' airline partner brands.

Of the more than 4,000 hotel and resort locations offered by MLT Vacations, 250 earned the Quality Assurance Award for 2013. A complete list of 2013 Quality Assurance Award winners is available online by [clicking here](#).

For more information, travel agents can visit worldagentdirect.com or call 1-800-727-1111.

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About MLT Vacations MLT Vacations, one of the largest providers of vacation packages in the United States, manages multiple vacation brands, including Delta Vacations, in partnership with Air France Holidays and Alitalia Vacations, United Vacations, Aeromexico Vacations, and Worry-Free Vacations. Through its unique airline partnerships, MLT Vacations offers the lowest available airfares, discounted hotel rates at thousands of appealing hotels worldwide, a broad selection of sightseeing excursions and activities, bonus miles for travelers through frequent flyer programs, with a best price guarantee. Travel agents are also provided attractive financial rewards such as commission on all vacation package components, including all airfares, and lucrative incentive opportunities, ongoing training and education, and superior service for travel agents and their valued clients. For general information about MLT Vacations, please visit www.mltvacations.com. For travel agents wishing to access the full scope of MLT Vacations product offerings, please visit www.worldagentdirect.com.